

IT Fact Sheet



YUZEDATA IT FACT SHEET

YuzeData is the sustainability-specific connected data platform built for software providers and their enterprise customers. As you evaluate YuzeData as part of your technology ecosystem, this fact sheet provides a concise overview of our platform architecture, security controls, and compliance posture — giving IT and security teams the confidence needed to move forward.

For full documentation, audit evidence, and real-time platform status visit the YuzeData Trust Center at trust.yuzedata.com

DATA ISOLATION

Every customer is provisioned with their own dedicated database instance and isolated sub tenant environment. Customer data never co-mingles with another organization’s data — this is an architectural guarantee, not a policy commitment. Integration workflow processing is isolated per customer, eliminating any risk of data leakage through shared compute resources. Customer credentials are stored in a dedicated encrypted vault, accessible only to the authorized customer’s integration runtime.



COMPLIANCE CERTIFICATIONS

Certification	Status	Scope
SOC 2 Type II	Certified — maintained annually	Security, Availability, and Confidentiality
ISO 27001	Certified — maintained annually	Information Security Management System
GDPR	Compliant	Data processing, subject rights, EU data residency

SOC 2 Type II reports, ISO 27001 certificates, penetration test executive summaries, and Data Processing Agreements are available upon request via the Trust Center.

ENCRYPTION

All customer data is protected by enterprise-grade encryption at every stage:



In transit: TLS 1.2 or higher across all data movement — platform UI, APIs, connectors, and internal service communication



At rest: AES-256 encryption for all stored customer data — databases, workflow definitions, operational logs, and credentials vaults



Credentials vaults carry an additional application-layer encryption on top of storage layer encryption

DATA SOVEREIGNTY & HOSTING

- Hosted exclusively on **Microsoft Azure** within a dedicated YuzeData-managed tenant — not shared with any third party
- Default deployment in **Azure EU Northern Europe (Ireland)** — supporting GDPR and EU data residency requirements
- **Multi-region deployment** - enabling customers across EMEA, North America, Australia & UK to select their preferred Azure region for sub-tenant hosting, database residency, and application runtime
- Data Processing Agreements (DPAs) available for GDPR compliance

PLATFORM RELIABILITY

Metric	Commitment
Platform Uptime SLA	99.99%
Recovery Time Objective (RTO)	< 4 hours
Recovery Point Objective (RPO)	< 1 hour
Critical Patch Deployment	< 24 hours
Backup Frequency	Continuous + daily snapshots

AI GOVERNANCE

As AI agents become part of enterprise sustainability operations, governance and auditability are non-negotiable. YuzeData’s agentic framework is built on three principles:



- **Human in the loop** — AI agents augment, not replace, domain experts. Human oversight is embedded by design



- **Responsible AI** — agents operate within defined boundaries, with full auditability of every decision and complete data lineage tracking from source through output



- **Scale-ready governance** — orchestration and deployment controls ensure agents perform reliably across enterprise-scale data ecosystems

FURTHER INFORMATION

Resource	URL
YuzeData Trust Center	trust.yuzedata.com
Platform Status	status.yuzedata.com
Privacy & Trust	yuzedata.com/privacyandtrust
Platform & Security Overview	yuzedata.com/yuzedata-platform

To request audit materials, completed security questionnaires, or a technical conversation with the YuzeData team, contact us at info@yuzedata.com